

Katie M. Mercer, Dr.P.H., M.P.H.

kmercerc@georgiasouthern.edu

912-660-2790

Academic Overview

Dr.P.H. December 2014	Georgia Southern University, Statesboro, GA Concentration - Health Policy and Management, Leadership
M.P.H. December 2005	Armstrong Atlantic State University (currently Armstrong State University), Savannah, GA Concentration – Public Health
B.A. May 2003	Augusta State University (currently Georgia Regents University), Augusta, GA Concentration - Sociology

Key Skills

Transformational leadership
Covert observation in health care and public health
Human resource management
Quality Matters online course design standards
Distance education pedagogy
Distance education course development
Distance education course delivery
Distance education course delivery standards
Distance education course design and delivery policy development
Distance Education course design and delivery policy implementation
Distance education learning management systems

Courses Taught in Higher Education

Introduction to Public Health Face-to-Face (Graduate and Undergraduate)
Introduction to Public Health Online (Graduate and Undergraduate)
Health Policy and Management Face-to-Face (Graduate)
Public Health Capstone Research Project Face-to-Face (Graduate)

Professional Overview

2015 – Present	Distance Learning Coordinator; Jiann-Ping Hsu College of Public Health, Georgia Southern University
	<ul style="list-style-type: none">• Instruct undergraduate and graduate face-to-face and online Public Health classes including but not limited to creating syllabi,

- performing lectures, creating testing instruments, handling all student questions and concerns;
 - Pursue independent and collaborative research projects; &
 - Contribute to the collegial atmosphere in terms of service and expertise.
- 2013 – Present Instructor; **Jiann-Ping Hsu College of Public Health, Georgia Southern University**
- Instruct undergraduate and graduate level Public Health classes including but not limited to creating syllabi, performing lectures, creating testing instruments, handling all student questions and concerns;
 - Pursue independent and collaborative research projects; &
 - Contribute to the collegial atmosphere in terms of service and expertise.
- 2008 – Present Medical/Scientific Consultant & CEO; **Mercer Research, LLC**
- Create, develop, and research medical theories that serve as the basis for legal arguments of pharmaceutical/medical/scientific litigation;
 - De-brief and update attorneys on pertinent medical advances and/or crises;
 - Aid attorneys with the preparation of clients for deposition;
 - Assist attorneys at plaintiff and defendant depositions;
 - Locate, contact, and communicate with expert witnesses;
 - Locate, acquire, and apply relevant peer-reviewed literature for the purpose of supporting legal arguments;
 - Formulate, prepare, and present science/medical-based presentations for the purposes of informing counsel of case-related theories/research;
 - Review client medical files for the purpose of case evaluation;
 - Assist in volume firm structuring/re-structuring and process implementation; &
 - Assist in increasing firm customer service.
- 2013 – 2014 Office/Human Resource Manager; **The Eichholz Law Firm, P.C.**
- Managed employees – HR and protocol adherence;
 - Improved workflow processes;
 - Performed a firm re-structuring – Created office structure, mission/vision, and retention plan;
 - Increased customer service through employee incentives;
 - Reviewed medical records for case evaluation purposes; &
 - Handled customer service issues.

- 2010 – 2013 Graduate Assistant; **Jiann-Ping Hsu College of Public Health, Georgia Southern University**
- Helped to instruct Masters level Health Policy and Management classes including but not limited to creating and performing lectures, creating testing instruments, handling all student questions and concerns as well as working with other faculty and staff of the Jiann-Ping Hsu College of Public Health; &
 - Researched topics and organized findings at the direction of faculty of the Jiann-Ping Hsu College of Public Health.
- 2006 – 2008 Director, Scientific Research; **Parker Waichman LLP**
- Created, developed, and researched medical theories that served as the basis for legal arguments of pharmaceutical/medical/science litigation;
 - De-briefed and updated attorneys on pertinent medical advances and/or crises;
 - Aided attorneys with the preparation of clients for deposition;
 - Assisted attorneys at plaintiff and defendant depositions;
 - Located, contacted, and communicated with expert witnesses;
 - Located, acquired, and applied relevant peer-reviewed literature for the purpose of supporting legal arguments;
 - Formulated, prepared, and co-presented science/medical-based presentations for the purposes of informing counsel of case-related theories/research;
 - Reviewed client medical files for the purpose of case evaluation; &
 - Became proficient in Concordance, SmartAdvocate, SAGA, Microsoft Word, Microsoft PowerPoint and Microsoft Excel.
- 2005 – 2006 Freelance Collections Specialist; **Medical Collection Systems, Inc.**
- Increased patient collections through patient contact and third party billing.
- 2005 Lead Poisoning Health Educator/Curriculum Creator Intern; **Chatham County Health Department; Environmental Health Office**
- Implemented a grant-funded lead hazard intervention program in terms of researching, developing, and teaching a lead hazard reduction manual to inner-city daycare facility employees.
- 2002 – 2003 Life Skills Training Facilitator/Health Educator; **University Hospital Health Care Foundation – ACE Program**

- Facilitated Life Skills Training to students in grades 3-5 in school settings;
- Developed a Life Skills Training curriculum for at-risk adolescence; &
- Represented the ACE Program at various health fairs and charity events.

1998 – 2002

Medical Office Co-Manager; **Joseph M. Still Burn Centers, Inc.**

- Co-supervised a staff of medical office personnel, ensured patient awareness of available resources, and assisted clinical personnel with various clerical duties.

University Service

Women in Public Health, Founding Member, Jiann-Ping Hsu College of Public Health, Georgia Southern University, 2015 – Present

Diversity Committee, Jiann-Ping Hsu College of Public Health, Georgia Southern University, 2014 – Present

Public Health Student Volunteer Program (creator and coordinator), Jiann-Ping Hsu College of Public Health, Georgia Southern University, 2014 – Present

Journal Positions

Reviewer, *The Journal of the Georgia Public Health Association*, April 2016 – Present

Reviewer, *Health Services Research*, October 2016 - Present

Professional Development

Certified Master Reviewer
Quality Matters
July 2016

Certified Quality Matters Coordinator
Quality Matters
January 2016

Certified Peer Reviewer
Quality Matters
August 2015

Certified Online Instructor
Teaching and Developing Online Courses
Georgia Southern University

Center for Online Learning
August 2015

Certified in Quality Matters
Georgia Southern University/Quality Matters
May 2015

Course Design Series
Georgia Southern University
Centers for Teaching and Technology
December 2014

Quality Matters Online Workshop
Georgia Southern University
Centers for Teaching and Technology
September – October 2014

Certified Professional Coder – Apprentice (CPC-a)
American Academy of Professional Coders
2007 – 2009

Certified Health Education Specialist (CHES)
The National Commission for Health Education Credentialing, Inc.
2006 - 2010

Certified Life Skills Trainer
Evaluation Enterprises, Inc.
2003

Publications

Peer-reviewed

Mercer, K. (2008). Beyond the scope of standardization: Biofilm and Acanthamoeba contamination. *PDA Journal of Pharmaceutical Science and Technology*, 62(2), 82-84.

Pamphlet

Mercer, K. (2005). *Lead poisoning: A prevention guide for daycare employees*. Savannah, Georgia: City and Savannah and the U.S. Department of Health and Urban Development.

Professional Presentations or Webinars

Oral Presentations

"The Discredited View of Gender Roles in the Work of Dr. John Gray," Student Research and Fine Arts Conference, Augusta State University, Augusta, GA, March 2003.

"For whom is Alcoholics Anonymous a Success?" revised, Southeastern Undergraduate Sociological Symposium, Emory University, Atlanta, GA, March 2003.

"Augusta, Georgia and its Suburbs: Racial Inequality in the Public High School System," revised, Georgia Sociological Association Annual Meeting, Savannah, GA, November 2002.

"For whom is Alcoholics Anonymous a Success?" and "Augusta, Georgia and its Suburbs: Racial Inequality in the Public High School System," American Sociological Association Annual Meeting, Chicago, IL, August 2002.

Posters Presented

"Jiann-Ping Hsu College of Public Health Distance Learning Quality Implementation Plan," Quality Matters Review Team Showcase, Georgia Southern University, Statesboro, GA, October 2015.

"Covert Observation in Public Health," Georgia Public Health Association Annual Meeting, Atlanta, GA, March 2016.

Posters Accepted

"An Examination of Self-Reported Factors Associated with the Participation in HIV Risk Behaviors Among Individuals Aged 54 to 65 in Georgia," Georgia Public Health Association Annual Meeting, Atlanta, GA, March 2015.

Webinars

"Distance Education: Implementing Design and Delivery Standards in an Online Program Area," University System of Georgia, Faculty Development Monthly Series, March 2016.

Distinctions

President, Alpha Kappa Delta, International Honor Society for Sociology, Augusta State University, 2003

Honors Program inductee, American Sociological Association Annual Meeting, August 2002

Professional Memberships

Georgia Public Health Association

